

## GENERAL HIRE TERMS

### Conditions applying to pitches and rentals

1. Application must be made for each pitch or rentals.
2. In the absence of any telegraphed message from the client stipulating that the date of arrival has had to be postponed, the pitch and/or the accommodation will be made available at 12.00 midday on the day following the arrival date stated in the hire contract and **100 % of the deposit is not refundable by the operator of the campsite**. Telephone messages must always be confirmed in writing.

Any cancellation of a booking must be made in writing Camping les Fayards..  
If the cancellation occurs:

- Over 30 days before the start of the stay: the prepaid deposit shall be retained by the camping Les Fayards.
- Less than 30 days before the start of the stay: the total cost of the stay shall be retained by camping les Fayards.

3. **No reduction will be granted for delayed arrival or premature departure.**
4. The client undertakes to abide by and to ensure that those occupying the pitch and/or the accommodation abide by the rules of the campsite.

### Conditions applying specifically to pitches

#### 1 • For stays before 13/07 and stays after 19/08 :

**A deposit of 30% of the total price of the facilities reserved must be paid to the camping at the time of booking .20**

#### 2. For stays (completely or in part) between 13/07 and 19/08:

- For bookings made over 30 days before the start of the holiday, a deposit of 30% of the total price of the facilities reserved must be paid to the camping at the time of booking. The balance must be paid to the camping, at the latest, by 30 days before the start of the holiday.
- For bookings made less than 30 days before the date of the start of the holiday, payment must be made in full at the time of booking with the camping les Fayards.

No reduction will be granted for delayed arrival or premature departure.

Payment may be made by banker's cheque or money order, made out to the operator of the campsite, or by credit card with the online reservation.

Bookings are accepted for a minimum of 2 days for July and August, unless specifically authorised by the operator.

### Conditions applying specifically to chalets and canvas bungalows

- For bookings made over 30 days before the start of the holiday, a deposit of 30% of the total price of the facilities reserved must be paid to the camping at the time of booking. The balance must be paid to the camping, at the latest, by 30 days before the start of the holiday.
- For bookings made less than 30 days before the date of the start of the holiday, payment must be made in full at the time of booking with the camping les Fayards.

No reduction will be granted for delayed arrival or premature departure.

Payment may be made by banker's cheque or money order, made out to the operator of the campsite, or by credit card with the online reservation.

1. Rentals are rented by the week, from Saturday from 2.00 pm onwards until the following Saturday up to 11.00 am. Apart from July and August, the length of stay may be adjusted on request, but must be hired for a minimum of 2 consecutive nights.
2. **A Caution of 300 euros** will be paid by the client on the day of arrival. This will be returned to the client after an inventory carried out on the day of departure and after confirmation that the inventory matches the original state of the premises. Should it fail to do so, a deduction will be made to cover the cost of repairs to the premises and the cost of missing or damaged equipment. All claims regarding the state of the premises must be made to the operator by the client at the time of occupation of the premises.
3. **Rentals have to be cleaned by the client. A fixed sum of 90 euros** will be withheld from the Caution by the operator in the event that the accommodation has not been cleaned by the client on the day of departure.
4. The number of occupants must not exceed the capacity.
5. **Pets are not allowed in rentals.**

*In case of dispute or litigation, the court of Mende (48) is the competent authority.*

